

Contract Supply Terms and Conditions

Delivery Dates:

Please note that any delivery dates quoted are 'best estimates' based on information from our suppliers. Unless the goods are in Moda Ceramics warehouse, we cannot guarantee delivery dates. The stock situation of our suppliers can change from one day to the next and have an effect on our ability to deliver.

Delivery Charges:

Moda Ceramics reserves the right to apply delivery charges, however this will be advised at time of order, either verbally or in writing. Delivery charges made by our suppliers to Moda ceramics (for small drops/express carriage requests) will be cross-charged by Moda Ceramics to the customer if the customer requested this service.

Damages/Returns:

We request that you inspect your goods thoroughly within 7 days of delivery/uplift. Any shortages/damages/incorrect products should be notified to Moda Ceramics within this 7 day period. We cannot accept liability if damages/shortages/incorrect products are reported after this time.

Credit Account Customers:

Full terms and conditions of trade are detailed on our Account Application Forms and will be strictly enforced on Credit Account Customers. Moda Ceramics is happy to clarify these terms on request.

Waiver:

Any waiver decisions on the above Terms and Conditions can only be made by a Moda Ceramics Director.